



EFS 4X4 ACCESSORIES SUSPENSION PARTS WARRANTY

SHOCK ABSORBERS - 3 (THREE) YEAR / 100,000 KM

BUSHES – 1 (ONE) YEAR / 20,000 KM

OTHER SUSPENSION PRODUCTS - 3 (THREE) YEAR / 100,000 KM

EFS warrants its products against defects in workmanship and materials which have caused it to perform below its specifications for a period of 3 (three) years or 100,000 KM, whichever comes first from the date of retail sale, limited to the original purchaser.

This warranty excludes bushes which are covered by a 1 (one) year or 20,000 KM warranty, whichever comes first, from the date of retail sale.

EFS will replace with a new or repair that component which has been deemed defective from material or poor workmanship. This warranty is limited to the replacement or repair of the defective component. Cost of labour, freight, removal / installation and any other costs are not included. You will be required to pay for all expenses incurred in making or pursuing a warranty claim. The choice to repair or replace a product under warranty, is at the discretion of EFS.

Warranty conditions (will not qualify for warranty / EFS excludes liability under this warranty for damage to or wear of any component part)

These conditions include (but are not limited to):

- Items which have been modified or not used for the purpose for which they are sold.
- Mining, rentals or vehicles in a commercial application deemed to be extreme (eg: conditions such as continuous beach work, etc), will carry a warranty period of 12 months or 100,000 Km warranty.
- Vehicles used in race competition or applications for which the product was not originally designed will not be covered warranty.
- Occurring by vehicles loaded in excess of product specifications.
- Products deemed incorrect for application.
- Products that have been incorrectly fitted.

How to make a warranty claim

Please contact your place of purchase (EFS Dealer) if you have any warranty concerns.

Photos & descriptions may be required as this will assist in getting the warranty claim assessed in a timely manner. As all warranties are investigated individually on a case by case basis the supply of requested information will determine processing time.

Proof of purchase will be required for warranty processing.

EFS reserves the right to refuse any warranty deemed to be unreasonable or not within the limits of our product warranty terms and conditions.

EFS are not responsible for loss of time, loss of vehicle use or any damage caused by product failure. It is the responsibility of the owner/driver once a possible warranty is discovered to prevent further damage to other components and for the safety of themselves and others.

EFS Reserves the right to change the product design without notice. EFS shall have no obligation to upgrade or otherwise modify previously manufactured products



**EFS 4X4 ACCESSORIES
ADVENTURE SERIES WARRANTY – BULLBARS, REARBARS & SIDE RAILS / STEPS**

2 (TWO) YEARS WARRANTY – Limited to original purchaser

EFS warrants its products against defects in workmanship and materials which have caused it to perform below its specifications for a period of 2 (two) years from the date of retail sale, limited to the original purchaser.

This warranty excludes normal wear and tear or loss of functionality due to the normal aging of the product.

EFS will replace or repair the product if it becomes defective during the warranty period, however the costs of labour, freight, removal / installation, and any other costs are not included. You will be required to pay for all expenses incurred in making or pursuing a warranty claim. The choice to repair or replace a product under warranty, is at the discretion of EFS.

It is a condition of our warranty that the EFS Adventure Series Bullbar / Rearbars & Side rails / steps are installed by a suitably qualified installer. And is installed in accordance with accompanying installation instructions provided with item.

Warranty conditions (will not qualify for warranty)

These conditions include (but are not limited to):

- Items which have been modified or not used for the purpose for which they are sold,
- Any item that has been involved in an accident (for example collision),
- Items that have been modified, or taken apart, resulting in product failure,
- Items that have been incorrectly installed, misused or neglected
- Items not purchased through our Authorised Australian dealer network

Additionally, this warranty will not apply to situations where the vehicle has been altered from the manufacturers specifications, instructions or manual. Or if the product purchased is not suitable for use on the vehicle.

How to make a warranty claim

Please contact your place of purchase (EFS Dealer) if you have any warranty concerns.

Photos & descriptions may be required as this will assist in getting the warranty claim assessed in a timely manner. As all warranties are investigated individually on a case by case basis the supply of requested information will determine processing time.

EFS reserves the right to refuse any warranty deemed to be unreasonable or not within the limits of our product warranty terms and conditions.

EFS are not responsible for loss of time, loss of vehicle use or any damage caused by product failure. It is the responsibility of the owner/driver once a possible warranty is discovered to prevent further damage to other components and for the safety of themselves and others.

EFS Reserves the right to change the product design without notice. EFS shall have no obligation to upgrade or otherwise modify previously manufactured products

REAR BARS SPECIAL NOTE: -

EFS 4x4 Accessories has not tested a Weight / Load Distribution Hitch in conjunction with our tow bar and therefore are unable to recommend or endorse the use of such a device with our Adventure Series rear bars.

We understand that the fitment of such a device may be desired and is at the discretion of the user.

Its widely recommended that when Weight / Load Distribution Hitches are installed, that they are to be used on highway style roads only, as a dynamic supplementary support to a correctly loaded vehicle / trailer combination.

When negotiating the following conditions, the Weight / Load Distribution Hitch should be disconnected: -

- Uneven or off-road terrain
- Short steep gutters
- Access ramps
- Speed humps or dips
- Performing tight turns at slow speeds
- Travelling on severe undulating road surfaces
- Steep abrupt inclines or declines
- When driving or reversing into and out of driveways

All warranty claims which involve a Weight / Load Distribution Hitch will be investigated on a case by case basis. If your vehicle suffers a failure or issue that is determined to be a direct result of the fitments of a Weight / Load Distribution Hitch, your warranty claim for repairs may be denied.



EFS 4X4 ACCESSORIES RECON WINCH WARRANTY

2 (TWO) YEARS WARRANTY – Limited to original purchaser

EFS warrants its products against defects in workmanship and materials which have caused it to perform below its specifications for a period of 2 (two) years from the date of retail sale, limited to the original purchaser.

This warranty excludes normal wear and tear or loss of functionality due to the normal aging of the product (including, but not limited to bearings, bushing, seals, O-rings, gaskets, brake material, motor brushes and electrical cables). Syntuff Synthetic Rope has no applicable warranty after initial use.

EFS will replace or repair the product if it becomes defective during the warranty period, however the costs of labour, freight, removal / installation, and any other costs are not included. You will be required to pay for all expenses incurred in making or pursuing a warranty claim. The choice to repair or replace a product under warranty, is at the discretion of EFS.

It is a condition of our warranty that the EFS Recon Winch is installed by a suitably qualified installer. And is used in accordance with accompanying user manual instructions provided with item. We recommend a battery isolation switch to be used.

The EFS Recon Winch is to be used for domestic / recreational recovery only. Use of the product in racing, competition or for any commercial / industrial purposes is not covered by this warranty.

Warranty conditions (will not qualify for warranty)

These conditions include (but are not limited to):

- Items which have been modified or not used for the purpose for which they are sold,
- Any item that has been involved in an accident (for example collision),
- Winches that have been modified, or taken apart, resulting in product failure,
- Winches that have been incorrectly installed (including wiring), misused or neglected
- Winches that show general abuse, improper installation, or improper service
- If the winch was not purchased through our Authorised Australian dealer network

Additionally, this warranty will not apply to situations where the vehicle has been altered from the manufacturers specifications, instructions or manual. Or if the product purchased is not suitable for use on the vehicle.

Servicing your winch

EFS recommends that a suitable agent services your winch at least one a year. Auto Electricians or 4wd service agents will be able to perform these services. Please note that we do not cover the service fee.

It is also recommended that you power the winch every 4-6 weeks, pulling 5 or so metres of cable out and winch it back in.

How to make a warranty claim

Refer to your manual to ensure correct installation and proper use as per the guide.

Please contact your place of purchase (EFS Dealer) if you have any warranty concerns.

Photos & descriptions may be required as this will assist in getting the warranty claim assessed in a timely manner. As all warranties are investigated individually on a case by case basis the supply of requested information will determine processing time.

EFS reserves the right to refuse any warranty deemed to be unreasonable or not within the limits of our product warranty terms and conditions.

EFS are not responsible for loss of time, loss of vehicle use or any damage caused by product failure. It is the responsibility of the owner/driver once a possible warranty is discovered to prevent further damage to other components and for the safety of themselves and others.

EFS Reserves the right to change the product design without notice. EFS shall have no obligation to upgrade or otherwise modify previously manufactured products



**EFS 4X4 ACCESSORIES
VIVIDMAX LIGHTS WARRANTY**

2 (TWO) YEARS WARRANTY – Limited to original purchaser

EFS warrants its products against defects in workmanship and materials which have caused it to perform below its specifications for a period of 2 (TWO) years from the date of retail sale, limited to the original purchaser.

This warranty includes faults relating to moisture inside, LED fault / fail & powder coating.

This warranty excludes normal wear and tear or loss of functionality due to the normal aging of the product (including, but not limited to, cosmetic changes / paint-fade due to environmental factors and exposure to sunlight).

EFS will replace or repair the product if it becomes defective during the warranty period, however the costs of labour, freight, removal / installation, and any other costs are not included. You will be required to pay for all expenses incurred in making or pursuing a warranty claim. The choice to repair or replace a product under warranty, is at the discretion of EFS.

Warranty conditions (will not qualify for warranty)

These conditions include (but are not limited to):

- Items which have been modified or not used for the purpose for which they are sold,
- Any item that has been involved in an accident (for example collision, road hazards),
- Lights that have been modified, or taken apart, resulting in product failure / compromising water-tight seal,
- Lights that have been incorrectly installed (including wiring), misused or neglected
- Lights that show general abuse, improper installation, or improper care
- Lights that have been repaired by an unauthorised service centre
- If the item was not purchased through our Authorised Australian dealer network

Additionally, this warranty will not apply to situations where the vehicle has been altered from the manufacturers specifications, instructions or manual. Or if the product purchased is not suitable for use on the vehicle.

Please check OE specifications before installing a Vividmax product to your vehicle. EFS 4x4 Accessories will not be liable for damages to product or vehicle due to incorrect fitment or wiring.

Caring for your lights

Never use a harsh, corrosive or petroleum-based cleaner on any surface of this light; this may cause failure of the product, including damaging the water-tight seals. It may also cause changes to the lenses, resulting in reduction of light output

How to make a warranty claim

Please contact your place of purchase (EFS Dealer) if you have any warranty concerns.

Photos & descriptions may be required as this will assist in getting the warranty claim assessed in a timely manner. As all warranties are investigated individually on a case by case basis the supply of requested information will determine processing time.

EFS reserves the right to refuse any warranty deemed to be unreasonable or not within the limits of our product warranty terms and conditions.

EFS are not responsible for loss of time, loss of vehicle use or any damage caused by product failure. It is the responsibility of the owner/driver once a possible warranty is discovered to prevent further damage to other components and for the safety of themselves and others.

EFS Reserves the right to change the product design without notice. EFS shall have no obligation to upgrade or otherwise modify previously manufactured products